



**SUPPLEMENTAL OWNER'S MANUAL**

**We are here to help!**

If your vehicle is in the dealership service department for more than **3** business days, please call us so we can get involved and help!



7769 Gadsden Hwy,  
Trussville, AL 35173

**Alabama**

Phone: 205.655.1063  
Mon - Fri: 8 AM - 5 PM CST

**Indiana**

Phone: 800.837.8624  
Mon - Thur: 8 AM - 5 PM EST  
Fri: 8 AM - 3 PM EST

**VEHICLE CARE** .....4

**INTERIOR** 4

- i. Seating and Interior Surfaces
- ii. Cleaning Products

**EXTERIOR** .....7

- i. Gloss Paint Finish
- ii. Matte Paint Finish
- iii. Accent Graphics
- iv. Ground Effect Body Panels
- v. Running Boards
- vi. Tonneau Covers
- vii. Chrome Surfaces

**PERFORMANCE**..... 10

**WHEELS & TIRES** 11

**MAINTENANCE**.....11

- i. Custom Wheels and Tires
- ii. BCM Speedometer Calibration
- iii. Cleaning Guidelines

**SPARE TIRE AND WHEEL**.....12

**CHANGING A FLAT TIRE**.....13

- i. Precautions
- ii. Disabling Electric Running Boards
- iii. How to Change a Flat Tire

**JACK PLACEMENT** ..... 16

**SCHEDULED MAINTENANCE** .....17

- i. Alignments
- ii. Tire Rotation
- iii. Lug Nut Maintenance

**FOX FACTORY PVD LIMITED WARRANTY**..... 18

**CONSUMER SAFETY INFORMATION**.....22

**Seating and Interior Surfaces:**

FOX Factory PVD utilizes the original equipment manufacturer's seat bases, safety belts, power and manual seat adjustment controls, seat frames and foam seat components. For issues related to any of these items, please refer to the Factory Owner's Manual.

FOX Factory PVD truck upfits feature high quality interior surfaces that have been selected for durability, color retention, and resistance to staining. In order to preserve the integrity of the interior surfaces, harsh or caustic cleaning products should be avoided. Recommended products for routine cleaning and conditioning of the interior components are listed below.

**Cleaning Guidelines:****Interior Trim:**

Use household glass cleaner and wipe with a soft cloth.

**Leather Surfaces:**

In order to keep your new interior at its best, periodic cleaning is recommended. Using a damp cloth with mild soap and water, gently wipe the surfaces of your seats. Do not use any cleaning product that contains abrasives or harsh cleaning agents. After applying mild soap and water, use a clean, damp cloth to remove dirt and cleaning soap.

Once dry, it is recommended that you apply a leather conditioning product. Use only NON-SILICONE products for this treatment. High quality leather conditioners are available at most auto parts stores. Apply all conditioners with a clean, dry cloth.

**Ultrasuede Surfaces:****Everyday Upkeep:**

A quick once-over with a lint brush will restore the sensuous nap and soft luster of Ultrasuede®. Periodically, it's also recommended to vacuum the fabric and then dust it gently but thoroughly with a well-wrung damp cloth or sponge. Take care not to get the fabric too wet. Re-dampen your cloth or sponge in clean water, wipe again and let dry overnight. Once completely dry, rejuvenate the fabric with a gentle brushing.

**Spot Cleaning:**

For spills, gently pat the spilled liquid with a paper towel. This will take care of most spills. For dried-in soiling, coffee stains and the like, you'll obtain the best results by gently brushing the stained area. Vacuuming up the dried material is also effective.

- If the above method doesn't work, try wiping the stained area from the outside in with a well-wrung cloth dampened in lukewarm water (about 105°F/40°C).
- It's important to make sure you keep a clean area of the cloth applied to the stain and that you not rub the fabric too hard.
- If the surface nap looks tousled, brush it gently.
- After wiping up, allow the fabric to dry completely before using.

**Oil-Based Stains Not Removable with Water:**

- Try to wipe up oily stains as much as possible, without spreading the stain, with a dry cloth or paper towel.
- Next, take two rags, one soaked in ethyl alcohol, the other clean and dry.
- Pat the stained area from the outside in with the alcohol-soaked cloth.
- Pat the loosened dirt and oil off with the dry cloth.

## INTERIOR

- Repeat depending on degree of soiling.
- After removing the stain, let the fabric dry completely before using.

**Caution:**

Never pour a cleaning product directly onto Ultrasuede®. If you use ethyl alcohol, make sure the room is well-ventilated and avoid contact with open flames.

**Chewing Gum and Wax:**

Put ice in a plastic bag and place on the stain. Once the material hardens, gently chip it away and then treat with ethyl alcohol. Rinse with clean water.

**Stubborn Stains:**

Try repeating the treatments described above; even stains that are not water-soluble often require subsequent treatment with water.

**Old Stains of Unknown Origin:**

First treat with lukewarm water, then rinse by blotting with clean water. If the stain begins to dissolve, repeat the treatment as often as necessary and let dry thoroughly. If staining persists, try treating with ethyl alcohol.

**Window Tint:**

Clean with automotive window cleaner that is clearly marked "safe for tinted windows". DO NOT USE ANY CLEANER CONTAINING AMMONIA ON TINTED WINDOWS.

## EXTERIOR

**Caution:**

Automatic car washes with mechanical brushes or towels that make contact with the vehicle's surface, or that use finish enhancement/protection products, should be avoided in order to prevent damage to body panels and/or low-gloss finishes

**Gloss Paint Finish:**

FOX Factory PVD utilizes original equipment manufacturer's base coat and clear coat automotive finishes. To maintain your vehicle's high-gloss appearance, please refer to the following maintenance recommendations:

- Wash your vehicle regularly with cool or lukewarm water and a neutral pH shampoo.
- Never use strong household detergents or soap, such as dish washing or laundry liquid. These products can discolor and spot painted surfaces.
- Never wash your vehicle when it is hot to the touch, and avoid washing it in direct sunlight.
- Dry your vehicle with a chamois or microfiber towel to eliminate water spotting.
- Regular waxing is necessary to protect your vehicle's paint from the elements. We recommend regular washing, and waxing high-gloss painted surfaces once or twice a year.

**Matte Paint Finish:**

A low-gloss finish is different from other automotive paints. Standard high-gloss paints use a clear coat finish that reflects light and gives a glass-like or shiny appearance. A matte or low-gloss finish uses a different type of coating that diffuses light, causing the flat or dull appearance.

Unlike a standard high-gloss coating, damage to a low-gloss coating caused by scratches or aggressive cleaning cannot be polished or buffed out. Once an area becomes damaged or glossy, the original matte or low-gloss appearance cannot be restored.

**Reference the Matte Paint Finish Addendum  
for proper care instructions.**

**Accent Graphics:**

High quality vinyl automotive accent graphics may be used by FOX Factory PVD on some models. Mild detergents and automotive soap may be safely used on the graphics; however, high pressure sprays and wax should be avoided.

**Ground Effect Body Panels:**

The ground effect body panels and running boards are made from an impact-resistant ABS automotive plastic. Only use cleaners, waxes, or products that are labeled, "Safe for use on plastics".

**Running Boards:**

In adverse conditions, debris such as mud, dirt, and salt may become trapped in the running board mechanism, possibly leading to unwanted noise, or binding.

**Prepare for Cleaning:**

Manually set the running boards in the deploy position:

Open the door, allowing the step to deploy. Then, place one foot onto the step, firmly applying pressure. While continuing to apply pressure, close the door. This will leave the step in the deployed position.

**How to Maintain Your Steps:**

Use a pressure washer to clean the front and rear linkages and all 4 hinge points, avoid spraying the motors directly (Pressure not to exceed 2000 psi).

After washing, apply silicone spray (dry film) lubricant only, to all 4 linkage arms and all pivot pins. Some of the pivot pins will be located up high on the linkage arm. Then, cycle the door to work the lubrication in to the hinge points.

Do not apply silicone, wax, or protectants like Armor All® to the running board. Do not lubricate with any greases, oils, WD-40, or penetrants.

This cleaning should be done regular basis: at least once a month and after any severe weather or off-road use.

**Weight Capacity:**

The running boards are designed for a maximum weight capacity of 350 pounds.

## EXTERIOR &amp; PERFORMANCE

## MAINTENANCE

**Tonneau Covers:**

Tonneau Covers are made from ABS plastics or fiberglass and painted with the original equipment base coat and clear coat. The ABS polymer body of your Tonneau Cover requires only periodic cleaning with mild car wash soap. Only use cleaners, waxes, or products that are labeled, "Safe for use on plastics".

**DO NOT** let chemicals or substances come into contact with your Tonneau Cover, unless labeled "Safe for plastics". Avoid the use of abrasive cleaners/cloths as they may dull the finish. Be sure that products such as Off® or other insecticide do not get on the cover from contact with your hands or other parts of your body, as this could cause serious damage and discoloration. Care for the painted finish on the cover as you do the painted finish on your vehicle. Use only cleaners and waxes that are safe for use on clear coat paint finishes.

**Chrome Surfaces:**

Metal components with a chrome finish, such as aluminum wheels, aluminum step boards, and steel tow hooks should be washed with a mild automotive detergent and polished or waxed regularly in order to protect the surfaces from corrosion.

Chrome plastic grille inserts, door handle covers, and optional mirror covers should be washed with a mild automotive detergent and waxed in order to maintain and preserve the original finish.

**Performance:**

FOX Factory PVD vehicles may include performance upgrades, such as a supercharger or turbocharger, that require specific maintenance to retain warranty. If your vehicle includes this content, please be sure to review the appropriate addendum for information.

**Reference the Shelby Supercharger Addendum, Ram 1500 Black Widow SR650 Supercharger Addendum, or the Shelby Turbocharger Addendum (as applicable) for maintenance and warranty information.**

**BCM Speedometer Calibration:**

**Fox Factory PVD truck upfits include upgraded road tires and wheels that may require the BCM (Body Control Module) to be reprogrammed to ensure an accurate speedometer reading. If any replacement or reconfiguration of the BCM is necessary during the service of a vehicle, the correct BCM programming may need to be reinstalled. Please be sure to contact our Service and Warranty Department before any diagnostic work is performed.**

**Custom Wheels and Tires:**

Please review the FOX Factory PVD tire information placard located in the driver's doorjamb for pressure and loading information for the custom tires on this vehicle. This information is applicable to all of the custom tires provided by FOX Factory PVD.

**Cleaning Guidelines:**

Proper cleaning guidelines and precautions should be employed in order to ensure that the custom wheels continue to look like new.

- Do not use any type of chrome cleaner or acidic cleaner. Chrome cleaners contain harsh chemicals that can cause discoloration or peeling.
- Clean the wheels with a mild soap and water, wiping with a microfiber or soft felt cloth. **DO NOT use high pressure steam, air polishing tools, or stiff brushes on the wheels.** Only clean the wheels when they are cool.
- A high-quality non-abrasive wax may be applied in order to protect the finish of the wheel after it is cleaned.

Clean and maintain your wheels on a regular basis. If you live in a harsh weather environment or if the wheels are exposed to a harsh environment, increase the frequency of the maintenance.

Your FOX Factory PVD vehicle may include spare upgrade road tires/wheels as a part of the vehicle upfit. **Not all spare tires come with TPMS sensors installed.** For spare tires without TPMS to function properly, a sensor will need to be obtained from one of the previously mounted tires and transferred to the spare. Please see your authorized dealer for assistance.

If your vehicle is equipped with a conventional spare tire that is different from the upgraded road tires and wheels that are on the vehicle, please follow FOX Factory PVD's guidelines for changing a flat tire. The spare tire/wheel provided may be different in brand, size, and appearance from the road tires/wheels that are provided on the vehicle.

If the conventional spare tire is different in size it should **NOT** be used as a temporary replacement on either of the **front tires**. The use of the conventional spare tire on the front tire positions can result in damage to the tire rods. Therefore, the replacement of a front tire/wheel will necessitate the rotation of the right rear tire/wheel as a replacement for a damaged front tire/wheel.

**If the spare is dissimilar from the tires/wheels on your vehicle, it is intended for temporary use only. If the spare is used it should be replaced as soon as possible with a tire/wheel of the same size and design as the tires/wheels provided on the vehicle.**

The use of a dissimilar spare tire will result in changes in certain driving characteristics of the vehicle. The use of the dissimilar spare tire will lead to the impairment of the following:

- Handling, stability, and braking performance
- Comfort and noise
- Ground clearance
- Winter weather driving capability
- Wet weather driving capability

When using a dissimilar spare tire on this vehicle, care should be exercised while driving the vehicle. You should **NOT**:

- Drive in excess of 50 miles/80 km per hour
- Overload the vehicle
- Use more than one dissimilar spare
- Tow a trailer or vehicle
- Use four-wheel drive

Failure to follow these guidelines may result in damage to the rear differential.

Vehicles equipped with a conventional jack should use caution while lifting the vehicle. It is important that proper procedures are followed with respect to the use of the jack in order to avoid damage to the vehicle and/or personal injury.

### Precautions:

If you get a flat tire while driving you should brake gently to decrease the vehicle's speed, holding the steering wheel firmly and moving to a safe parking place. Before changing the tire, you should:

- Park on a level surface
- Activate the hazard lights
- Place the gearshift in the park position
- Set the parking brake
- Turn off the ignition

The vehicle should be a safe distance from the road while operating the jack or replacing the tire. **PRIOR TO ATTEMPTING TO CHANGE THE FLAT TIRE, REVIEW THE WARNINGS, INFORMATION AND INSTRUCTIONS SET FORTH IN THE WHEELS AND TIRES SECTION OF THE FACTORY OWNER'S MANUAL.**

**WARNING** - When one of the front tires is off the ground, the transmission alone will not prevent the vehicle from moving or slipping off the jack even if the transmission is in park (P).

**WARNING** - In order to prevent the vehicle from moving while the tire is being changed, in addition to shifting the transmission to park (P) and setting the parking brake, the wheel diagonally opposite the wheel being changed should be blocked or chocked on both the front and back of the tire/wheel.

**WARNING** - Do not work on the vehicle when the jack is the only support. Always use a jack stand or other appropriate support. If the vehicle slips off the jack, serious injury can occur. No person should place any portion of their body under a vehicle that is supported by a jack.

**WARNING** - Do not attempt to change a tire on the side of a vehicle close to moving traffic. Pull far enough off the road to avoid the danger of being hit when operating the jack or changing the wheel.

**WARNING** - Always use the jack provided as original equipment with your vehicle. If using a jack other than the one provided, make sure that the jack capacity is adequate for the vehicle weight, including cargo and/or modifications. If you are unsure if the jack capacity is adequate, contact your authorized dealer.

### Disabling Electric Running Boards:

**WARNING** – If the vehicle has electric running boards, switch off electric running boards before jacking or placing any object under the vehicle. To switch the electric running boards off, simply unplug them from the On-Board Diagnostics port (OBD-II) located under the dash.



Example of electric running boards being unplugged.



Never place anything between the extended running board and the vehicle. A running board in operation may cause injury.



### How to Change a Flat Tire:

1. Follow the Factory Owner's Manual instructions to locate and remove the OEM jack and tool bag for use.
2. Locate and remove the spare tire following the steps outlined in the Factory Owner's Manual.

**Note:** If the damaged or flat tire is a front tire, it will be necessary to remove the right rear tire to use as the replacement to the damaged or flat front. This will necessitate that the conventional spare tire will be used to replace the right rear tire. As a result, you will have to change two tires/wheels in order to resolve the issue.

3. Block or chock the front and rear of the wheel/tire diagonally opposite the tire being removed.
4. As applicable, use the provided hex key wrench to remove the center cap hardware, then remove the center cap.
5. Safely stow the center cap and hardware for re-installation once the tire is repaired and ready to be reinstalled.
6. Loosen each wheel lug on the affected tire half a turn counterclockwise but **DO NOT** remove them.
7. Reference the chart on page 16 to locate the jack placement for your specific vehicle. Place the jack in the appropriate location.
8. Turn the jack handle clockwise until the wheel/tire being changed is completely off the ground.
9. Remove the loosened lug nuts.
10. Remove and replace the wheel/tire, ensure the valve stem faces outward.
11. Reinstall the lug nuts until they are snug against the wheel.
12. Lower the wheel by turning the jack counterclockwise.
13. Tighten the lug nuts to the Factory recommended torque specifications.
14. Place custom tire/wheel to be repaired in the bed of truck. Only the conventional spare should be placed in the spare tire location under the vehicle. Follow the instructions in the Factory Owner's Manual for storing the jack, tool bag, and the conventional spare tire.



## JACK PLACEMENT

## SCHEDULED MAINTENANCE

Vehicle	Jack Placement	
<b>Chevy 1500</b>	Front Tire: At the outboard end of the added cross-member nearest the tire to be replaced. Rear Tire: As outlined in the Factory Owner's Manual.	
<b>Chevy 2500</b>	Front Tire: At the outboard end of the added cross-member nearest the tire to be replaced. Rear Tire: As outlined in the Factory Owner's Manual.	
<b>Ford F-150 (Lifted)</b>	Front Tire: At the outboard end of the added cross-member nearest the tire to be replaced. Rear Tire: As outlined in the Factory Owner's Manual.	
<b>Ford F-150 (Lowered)</b>	As outlined in the Factory Owner's Manual.	
<b>Ford F-250</b>	As outlined in the Factory Owner's Manual.	
<b>GMC 1500</b>	Front Tire: At the outboard end of the added cross-member nearest the tire to be replaced. Rear Tire: As outlined in the Factory Owner's Manual.	
<b>GMC 2500</b>	Front Tire: At the outboard end of the added cross-member nearest the tire to be replaced. Rear Tire: As outlined in the Factory Owner's Manual.	
<b>Jeep JL Wrangler</b>	As outlined in the Factory Owner's Manual.	
<b>Jeep JT Gladiator</b>	As outlined in the Factory Owner's Manual.	
<b>Nissan Titan</b>	Front Tire: At the outboard end of the added cross-member nearest the tire to be replaced. Rear Tire: As outlined in the Factory Owner's Manual.	
<b>RAM 1500</b>	As outlined in the Factory Owner's Manual.	
<b>RAM 2500</b>	As outlined in the Factory Owner's Manual.	



**Example of jack placement on outboard end of added cross-member.**

### Alignments and Re-Torque:

The time frame for re-torques and alignments depend on your daily driving conditions.

1. If you drive your truck on off-road, rough conditions you should have your truck re-torqued and checked for alignment as often as possible.
2. If you typically drive on smooth road conditions, a re-torque on your suspension and alignment check is recommended before the first 2,000 miles/3,200 km. After the initial re-torque and alignment, service your suspension every 8-12 months or every 5,000 miles/8,000 km.



### Tire Rotation:

It is recommended that tires be rotated every 5,000 miles/8,000 km to avoid uneven wear.

### Lug Nut Maintenance:

Check and tighten wheel lug nuts regularly during the first 500 miles/800 km of operation. Periodically check lug nuts for proper torque (See Factory Owner's Manual for recommendation). Re-tighten lug nuts after any wheel disturbance (tire rotation, flat tire, wheel removal, etc.). Check lug nuts before trips and following storage.

# LIMITED WARRANTY

## A Note About Your FOX Limited Warranty

**IF THE VEHICLE IS SUPERCHARGED, THE PURCHASER MUST COMPLETE AND SEND A RETAIL PURCHASER AGREEMENT INTO FOX AT THE TIME OF PURCHASE IN ORDER TO RECEIVE THE SECOND SET OF KEYS. ONCE FOX RECEIVES THE SIGNED RETAIL PURCHASER AGREEMENT THE WARRANTY WILL BECOME VALID. IF THE RETAIL PURCHASER AGREEMENT IS NOT COMPLETED AND RETURNED TO FOX, THE WARRANTY WILL NOT BE VALID.**

## Warranty Coverage and Warranty Coverage Period

The Fox Factory, Inc. (“FOX”) limited warranty covers FOX modifications and alterations that FOX makes to the products approved conversion items for three (3) years or the first thirty-six thousand (36,000) miles, whichever occurs first (except for Nissan Chassis which is covered at a five (5) year or the first one hundred thousand (100,000) miles, whichever occurs first). This limited warranty covers substantial defects in materials and workmanship attributable to FOX that are used by FOX in the assembly process and are not covered by a separate manufacturer’s warranty, including wheels, custom paint, aftermarket engine component, and/or FOX proprietary tuning, and suspension lift/lowering systems. “Defect” means the failure to conform to the design, manufacturing specifications, and tolerances of FOX.

The warranty period begins on the date that the vehicle is purchased, as entered on the Warranty Registration Form. This limited warranty applies to the first retail owner, only. It is not transferable.

## What is NOT Covered

This Limited Warranty does not cover any of the following: defects in materials, components or parts of the product not attributable to FOX; any material, component, or part of the product that is warranted by another entity (the written warranty provided by the manufacturer of the material, component, or part is the direct responsibility of that manufacturer/warrantor); defects in parts, materials, or workmanship of the original chassis that FOX does not alter; any vehicle sold outside the United States and Canada not sold through an in-country dealer authorized by FOX to sell its products; items that are added or changed after the product leaves FOX’s possession; additional items installed at any dealership, other place of business, or another party, other than FOX; any product used for rental or other commercial purposes (Note: It shall be concluded that the product has been used for commercial and/or business purposes if the product owner or user files a tax form claiming any business or commercial tax benefit related to the product, or if the product is purchased, titled, or registered in a business name); any product sold from a dealers’ rental fleet; normal wear, tear, usage, maintenance, service, and periodic adjustments; imperfections that do not affect the product for its intended purpose; items that are working as designed but that you are unhappy with; problems related to mis-operation, misuse, mishandling, neglect or abuse, including failure to maintain the product in accordance with the owner’s manuals, or other routine maintenance such as inspections, lubricating, adjustments, tightening of screws, wheel alignments or rotating tires, operating fluids, undercoat inspection and maintenance; damage due to accident or collision, including any acts of weather, damage, or corrosion due to the environment; theft, vandalism, explosion, riot, fire, objects striking the vehicle, or other intervening acts not attributable to FOX; damage called by airborne fallout (acid rain, chemicals, tree sap, hail, etc.); damage from chemicals or sealants; damage resulting from tire wear or tire failure; defacing, scratches, dents, or chips, including those caused by rocks or other road hazards; damage caused by off road use, overloading, or alteration of the product or any of its components or parts; if vehicle is previously titled as salvaged, scrapped, junked, or totaled; if the odometer has been disconnected or mileage has been altered; misuse of the vehicle, reckless driving, over curbs overloading, racing, or other competition; damage from the use of improper fuels or exceeding the recommended maximum engine RPM; or damage caused by lack of maintenance. **It is your responsibility to perform periodic maintenance on your conversion, such as recommend by the owner’s manual. We recommend keeping record and receipts should questions arise about maintenance.** In addition, any costs associated with obtaining warranty service, including transportation, towing, lodging, loss of use, lost earnings, or any other incidental costs are specifically excluded from the coverage of this limited warranty. Use of this vehicle in any of the aforementioned manners will void the warranty.

# LIMITED WARRANTY

With respect to vehicles equipped with a supercharger or turbochargers, this Limited Warranty does not cover any product or part which FOX determines has been damaged due to alteration, improper installation, mishandling, misuse, exceeding recommended maximum RPM, participation in race/off-road activities, improper fuel octane or use of octane boosters, alteration of standard calibration configuration from delivery, mechanical modifications of any sort after delivery, neglect or accident. **When possible use 93 octane (RON+MON/2) fuel. Premium Pump gasoline of 91 octane (RON+MON/2) minimum is required. DO NOT use any Gasoline below 91 octane (RON+MON/2), even if mixing with higher octane fuels. DO NOT use any fuel with more than 10% ethanol by volume. (UAE & Europe equivalent Octane rating is 98 Octane (RON) minimum.)** Vehicles must be maintained according to the “Severe Use” or “Special Operating Conditions” maintenance recommendations set forth in the owner’s manual. If truck is stored for extended periods of time, use a fuel stabilizer.

Defects and/or damage to certain surfaces or other appearance items, including fabric and paint, may occur at the factory or when the product is in transit to FOX or a dealer. These items are usually detected and corrected by FOX or a dealer prior to delivery to the customer. You must inspect the product for this type of damage when you take delivery. If you find any such defect or damage you must notify the selling dealer, or FOX, at the time of delivery so a determination can be made by FOX if these items will be covered by this limited warranty and if corrective work will be performed at no cost to you as provided by this limited warranty.

The following items have warranties that are separately owned by the manufacturer.

Company	Website	Phone Number
BF Goodrich	<a href="http://www.bfgoodrichtires.com">www.bfgoodrichtires.com</a>	1-877-788-8899
Mickey Thompson	<a href="http://www.mickeythompontires.com">www.mickeythompontires.com</a>	1-330-928-9092
Nexen	<a href="http://www.nexentireusa.com">www.nexentireusa.com</a>	1-800-576-3936
Nitton	<a href="http://www.nittotire.com">www.nittotire.com</a>	1-888-529-8200
Kumho	<a href="http://www.kumhousa.com">www.kumhousa.com</a>	1-800-445-8646

## What FOX Will Do

In the event that a substantial defect in material or workmanship, attributable to FOX, and not covered by a separate manufacturer’s warranty, is found to exist during the warranty coverage period, it will be repaired or replaced, at FOX’s option, without charge to the owner, in accordance with the terms, conditions, and limitations of this limited warranty. FOX makes no warranty as to the future performance of this product, and this limited warranty is not intended to extend to the future performance of the product. At FOX’s discretion, we may elect to perform repairs at one of the FOX production facilities. Repairs may take up to thirty (30) days.

FOX’s obligation to repair or replace defective materials or workmanship is FOX’s sole obligation under this limited warranty. FOX reserves the right to use new or remanufactured parts of similar quality to complete any work and to make parts and design changes from time to time without notice to anyone. FOX reserves the right to make changes in the design or material of its products without incurring any obligation to incorporate such changes in any previously manufactured product.

## Obtaining Warranty Service

To obtain warranty service the owner must do all of the following: (1) Within ten (10) days of discovering a defect in material or workmanship, and within the warranty period, contact FOX by telephone or by mail at the address listed below; (2) Promptly schedule an appointment for service; and (3) Deliver the vehicle for service at your expense.

# LIMITED WARRANTY

FOX PVD  
2811 Tuscany Drive  
Elkhart, IN 46514  
Phone: 574-389-9000

OR

FOX PVD  
7769 Gadsden Hwy  
Trussville, AL 35173  
Phone: 205-655-1063

If at any time you believe that you are not receiving proper service from an independent, authorized service center or if you have questions about this limited warranty, please contact us at the information noted above. In addition, if 2 or more service attempts have been made to correct any covered defect that you believe impairs the value, use, or safety of the product, or if it has taken longer than 15 days to get repairs completed, you must, to the extent permitted by law, notify FOX directly, in writing, so that FOX can become directly involved in making sure that you are provided service in accordance with the terms of this limited warranty. In addition, FOX reserves the right to require that the product be returned to FOX for certain repairs, at your expense.

## Events Discharging FOX's Obligations Under Warranty

Certain things completely discharge FOX from any obligation under this limited warranty or any implied warranty and void this warranty. These include: any rental or other commercial use or purchase of the product (as defined in this warranty); any product sold from a dealers' rental fleet, through an auction, wholesale, or through a non-authorized dealer; any service work performed by a non-authorized dealer without prior, written approval of FOX, misuse; neglect; collision; accidents; failure to provide routine maintenance (See Owner's Manuals); unauthorized alteration; off road use; damage from weather or the environment; theft; vandalism; tampering; fire; explosions; overloading the product; odometer tampering; and, with respect to vehicles equipped with a supercharger; exceeding recommended maximum RPM, or using improper fuel octane or octane boosters.

## Binding Arbitration

**YOU AND WE EACH AGREE THAT ANY CLAIM OR DISPUTE BETWEEN US (INCLUDING BETWEEN YOU AND ANY OF OUR AFFILIATED COMPANIES) RELATED TO OR ARISING OUT OF YOUR VEHICLE PURCHASE, USE OF YOUR VEHICLE, THE VEHICLE WARRANTY, REPRESENTATIONS IN THE WARRANTY, OR THE DUTIES CONTEMPLATED UNDER THE WARRANTY, INCLUDING WITHOUT LIMITATION CLAIMS RELATED TO THE FAILURE TO CONFORM A VEHICLE TO WARRANTY, FAILURE TO REPURCHASE OR REPLACE YOUR VEHICLE, OR CLAIMS FOR A REFUND OR PARTIAL REFUND OF YOUR VEHICLE'S PURCHASE PRICE (EXCLUDING PERSONAL INJURY CLAIMS), SHALL BE RESOLVED BY BINDING ARBITRATION AT EITHER YOUR OR OUR ELECTION, EVEN IF THE CLAIM IS INITIALLY FILED IN A COURT OF LAW. IF EITHER YOU OR WE ELECT TO RESOLVE OUR DISPUTE VIA ARBITRATION (AS OPPOSED TO IN A COURT OF LAW), SUCH BINDING ARBITRATION SHALL BE ADMINISTERED BY AND THROUGH JAMS MEDIATION, ARBITRATION AND ADR SERVICES (JAMS) UNDER ITS STREAMLINED ARBITRATION RULES & PROCEDURES.**

This agreement to arbitrate is intended to be broadly interpreted and to make all disputes and claims between us (including our affiliated companies) relating to or arising out of your vehicle purchase, use of your vehicle, or the vehicle warranty subject to arbitration to the maximum extent permitted by law.

In any arbitration, the arbitrator shall be bound by the terms of this agreement and shall follow the applicable law. The arbitrator shall not have the power to commit manifest errors of law, and any award rendered by the arbitrator that employs a manifest error of law may be vacated or corrected by a court of competent jurisdiction for such error. The arbitrator may only resolve disputes between you and us and may not consolidate claims without the consent of all parties. The arbitrator cannot hear class or

# LIMITED WARRANTY

representative claims or requests for relief on behalf of others purchasing vehicles as permitted by law. In other words, you and we may bring claims against the other only in your or our individual capacity, and not as a plaintiff or class member in any class or representative action to the maximum extent permitted by law. If a court or arbitrator decides that any part of this agreement to arbitrate cannot be enforced as to a particular claim for relief, then that claim (and only that claim) must be brought in court and must be stayed pending arbitration of the arbitrable claims. If arbitration is elected by either party, the parties collectively agree that they waive their right to a jury trial. In no event shall class arbitration be permitted.

Notwithstanding the above, you may file a lawsuit in small claims court for any claims that otherwise require binding arbitration. This agreement evidences a transaction involving interstate commerce and shall be governed by the Federal Arbitration Act, 9 U.S.C. §§ 1-16. Judgment upon any award in arbitration may be entered in any court having jurisdiction.

**YOUR WARRANTY IS MADE SUBJECT TO THE TERMS OF THIS BINDING ARBITRATION PROVISION. BY ACCEPTING BENEFITS UNDER THIS WARRANTY, INCLUDING HAVING ANY REPAIRS PERFORMED UNDER WARRANTY, YOU AGREE TO BE BOUND BY THESE TERMS.**

**IF YOU DO NOT AGREE WITH THESE TERMS, PLEASE CONTACT US BY SENDING AN EMAIL TO LEGAL@RIDEFOX.COM WITHIN THIRTY (30) DAYS OF YOUR PURCHASE OR LEASE TO OPT-OUT OF THIS ARBITRATION PROVISION. PLEASE USE THE SUBJECT LINE "NOTICE OF ARBITRATION OPT-OUT" AND ATTACH A COPY OF YOUR VEHICLE WARRANTY REGISTRATION.**

## Limitation and Disclaimer Of Implied Warranties

**ANY IMPLIED WARRANTY FOUND TO ARISE BY WAY OF STATE OR FEDERAL LAW, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR ANY IMPLIED WARRANTY OF FITNESS, IS LIMITED IN DURATION TO THE TERMS OF THIS LIMITED WARRANTY AND IS LIMITED IN SCOPE OF COVERAGE TO THE PORTION OF THE PRODUCT COVERED BY THIS LIMITED WARRANTY. THIS WARRANTY IS GIVEN SOLELY FOR THE BENEFIT OF THE ORIGINAL RETAIL PURCHASER AND NONE OTHER.**

Any implied warranty of merchantability found to arise is also limited to substantial defects that existed at the time of sale, surfaced within the time period of the implied warranty, and were discovered and reported within the time period of the implied warranty of merchantability.

FOX disclaims any express or implied warranty, including any implied warranty of fitness or merchantability, on items excluded from the coverage of this limited warranty. FOX makes no warranty of any nature beyond that contained in this limited warranty. No one has authority to modify or enlarge this limited warranty or to create any other obligation for FOX. Any selling or servicing dealer is not FOX's agent, but an independent entity. FOX is not responsible for any representation, warranty, or undertaking by any dealer or anyone else beyond what is stated in this limited warranty.

## Disclaimer of Consequential and Incidental Damages

**YOU ARE NOT ENTITLED TO ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES THAT MAY RESULT FROM BREACH OF THIS LIMITED WARRANTY OR ANY IMPLIED WARRANTY. THIS EXCLUSION OF THESE DAMAGES SHALL BE INDEPENDENT OF ANY FAILURE OF THE ESSENTIAL PURPOSE OF ANY WARRANTY, AND THIS EXCLUSION SHALL SURVIVE ANY DETERMINATION THAT THIS LIMITED WARRANTY, OR ANY IMPLIED WARRANTY, HAS FAILED OF ITS ESSENTIAL PURPOSE.** This warranty does not cover, and FOX is not liable for, towing, shipping, or transportation expenses, travel, lodging, rental vehicles, loss of work, or any other expenses incurred due to loss of use of the product or other reason, even if the product is under warranty. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

## Legal Remedies

THE STATE OF ALABAMA HAS SOLE AND EXCLUSIVE JURISDICTION TO DECIDE LEGAL DISPUTES RELATING TO ALLEGED BREACH OF WARRANTY OR REPRESENTATIONS OF ANY KIND. YOU AGREE THAT ALABAMA HAS SOLE AND EXCLUSIVE JURISDICTION OVER THE PARTIES REGARDING THOSE TYPES OF CLAIMS, AND THAT THEY MUST BE FILED IN ALABAMA. IN ADDITION, THIS LIMITED WARRANTY, AND ANY CLAIM OR CONTROVERSY ABOUT IT OR ANY SERVICE WORK ON THE VEHICLE, SHALL BE GOVERNED BY, AND SHALL BE INTERPRETED AND CONSTRUED IN ACCORDANCE WITH, THE SUBSTANTIVE LAWS OF THE STATE OF ALABAMA. THIS INCLUDES ALABAMA'S STATUTE OF LIMITATIONS. THIS WILL BE DONE WITHOUT REGARD TO ANY CONFLICT OF LAW RULE THAT WOULD RESULT IN THE APPLICATION OF LAWS FROM A DIFFERENT JURISDICTION.

National Highway Traffic Safety Administration  
U. S. Department of Transportation  
Washington, D.C. 20590  
NHTSA Auto Safety Hotline  
1 (800) 429-9393

Any action to enforce any portion of this limited warranty, any implied warranty, or for revocation of acceptance, **MUST BE COMMENCED WITHIN SIX (6) MONTHS AFTER EXPIRATION OF THE 3 YEAR, 36,000 MILE (60,000 Kilometer) WARRANTY COVERAGE PERIOD** designated above, or the action will be barred because of the passage of time. Any performance of repairs shall not suspend this limitation period from expiring. Any performance of repairs after the warranty coverage period has expired, or performance of repairs regarding anything excluded from the coverage of this limited warranty shall be considered "good will" repairs. They will not alter the terms of this limited warranty or extend any warranty coverage period or the time limitation for filing in this paragraph. In addition, since it is reasonable to expect that the product will need some service during the warranty period, this warranty does not extend to future performance. It only sets forth what FOX will do. It does not guarantee anything about the product for any time period. Nothing in this warranty, or any action of FOX, or any agent of FOX (actual, apparent, or alleged), shall be interpreted as an extension of any warranty period or the time limitation for filing in this paragraph. Some states do not allow a reduction in the statute of limitations, so this reduction may not apply to you.

## Warranty Registration and Miscellaneous

Your warranty registration records should be completed and delivered to the appropriate companies, including FOX and the manufacturer/ warrantor of component parts. The FOX Warranty Registration card must be returned to FOX within thirty (30) days of purchase to make this limited warranty effective. FOX can better serve your needs should a substantial defect occur by requiring the completion and return of this card. Additionally, registration aids in the securing of faster service and in providing possible recall information. As such, your FOX limited warranty will not be registered and this limited warranty will not be effective unless that card is completed and received by FOX. Failure to file the Warranty Registration card with FOX will affect your rights under this limited warranty, and it will cause delays in obtaining the benefits of this limited warranty.

FOX reserves the right to designate where any warranty work can be performed. FOX also reserves the right to examine any defective workmanship or part prior to giving any authorization for warranty work.

**THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.**

## Consumer Safety Information

If you believe that your vehicle has a safety defect which could cause an accident resulting in injury or death, you should immediately notify the National Highway Traffic Safety Administration (NHTSA) in addition to notifying FOX.

If NHTSA receives similar complaints, it may open an investigation. If NHTSA finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign. NHTSA cannot become involved in the resolution of individual disputes between or among customers, automobile dealerships, and/or FOX.

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---



**FOX Factory PVD**

7769 Gadsden Hwy,

Trussville, AL 35173

205.655.1063